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| **Actor** | **Description** |
| Customer | The customer uses the system to buy tickets for a show |

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| **Use case** | **Description** |
| Log in | Customer logs in to the website using a username and password. Then they provide or verify profile information such as address |
| Choose select show from upcoming events or a list of shows for a data range | Customer chooses from a menu how they want to view events |
| Select a show | When a show is clicked on, the show is displayed |
| Choose interactive or automatic seating | Customer chooses from a menu how they want their seating to be chosen |
| Select seat | When a seat is selected it is placed on hold for 5 minutes or until the seats are purchased |
| Deselect seat | The seat is removed from being on hold |
| Provide criteria for automatic selection | A price range and number of seats is entered so that the system can find the best seats |
| Accept automatic selection | Once the seats are chosen by the system, the customer accepts the selected seats |
| Enter credit card details | Customers enters credit card number |
| Purchase seat | The payment is made and the seats are bought |